Measuring the value that forecasts add

eyeon
YEARS AHEAD



Which forecast is the best?


Measure!!

## "To measure is to know"

-Mean Absolute Percentage Error (MAPE)
-Weighted MAPE
-Mean Percentage Error (MPE)
-Mean Squared Error
-Weighted Absolute Percentage Error
-Mean Absolute Error

-R-Squared
-Root Mean Squared Logarithmic Error (RMSLE)
-Log loss
-Weighted Mean Absolute Error
-Root Mean Squared Percentage Error

Which product forecast is more accurate?



Energy Drink


Which product forecast is more accurate?


Battery



Energy Drink

( $\begin{gathered}1-\text { Mean Absolute } \\ \text { Percentage Error (MAPE) }\end{gathered}$

However...


A higher forecast accuracy does not always signal good performance. Measuring the forecast accuracy versus a benchmark, such as the naive forecast, identifies good and poor performers.

The process typically exists of multiple steps


- Naive statistical forecast

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- Advanced statistical forecast
- Planner enrichment


The process typically exists of multiple steps


- Naive statistical forecast
|",

- Advanced statistical forecast

But, what is the value of each step?

- Planner enrichment


## Company Case

- Energy Drink Manufacturer
- Delivering multiple brands and packages
- Delivering to multiple retailers all over Europe


| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

..
01-Aug-16

## Actuals



Final Forecast


| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

One can see this as a sequential process where every step should add value to the forecast


The forecast is build up by making a base forecast. Then three forecasts are added to come to a final forecast: Exter..
Date
01-Jan-15
Forecasted
second


Final Forecast
10K

All these forecasts change something about the process. How can we see the value of these changes?


## Customer <br> SKU <br> We can measure effectiveness by measuring the forecast accuracy and compare it to the forecast accuracy of <br> AIYR- <br> Timelag <br> 4

1. Base Forecast


2. Naive Forecast

OK

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Per customer the forecasts have a different impact. At this retailer marketing adds a lot of value since 5 months ahe..

Added value compared to last forecast


Which forecast is the best?


Measure!!

# With measuring added value you can: <br> - Save people who do not add value <br> - Improve your forecast by focussing where it matters 

Focus on where it matters!
FOCUS

